

How do I access my online portal?

Once you make your decision to enroll into our Chronic Care Management program you will have immediate access to the online portal. You simply give your (or your Power of Attorney's) email address to your Patient Care Coordinator and you will receive an email like the one below to set-up your account password. Once you have set up your account you can email your care team at anytime to assist you in any of your healthcare needs.

Dear Patient,

Elite Patient Care has made the Chronic Care Management portal available to you as a Clinical Staff. Please complete the one step process to set your password and access your Chronic Care Management portal.

<https://app.chroniccaremanagement.com>

In addition to your care plan, our online portal offers educational resources that can help you manage your chronic conditions.



ElitePatientCare

CHRONIC CARE MANAGEMENT

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Chronic Care Management (CCM)

COMMONLY ASKED QUESTIONS



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What is Chronic Care Management (CCM)?

Chronic Care Management provides the oversight and education by health care professionals to help patients with chronic diseases and health conditions by learning to understand their condition and live successfully with it. Our goal is to motivate patients to participate in necessary therapies and interventions and helping them achieve a reasonable quality of life.



What insurances are accepted?

- Traditional Medicare
- Railroad Medicare
- Medicaid
- Medicare Advantage Plans Sponsor by:
 - Humana
 - WellMed
 - Aetna
 - BCBS

Coverage by other insurances not listed will need to be verified before a patient is enrolled in our CCM Program.

Who qualifies?

The patient must have 2 or more chronic conditions that have the following required elements:

- Multiple (2 or more) chronic conditions that are expected to last at least 12 months or until death;
- or*
- Place the patient at significant risk of death, acute exacerbation decompensation, or functional decline.

Can you stop CCM services at any time?

Yes, you can revoke services at any time by contacting our office. This revocation will take effect at the end of the current calendar month.

What are the Benefits of the CCM Program for the Patient?

- Contact from physician or clinical staff between monthly visits to assess your health care needs
- Coordination of care with your other health specialists
- Detailed reviewing and updating of your medication list monthly
- Creation of a personal plan of care with achievable goals
- Reminders about preventive services and education
- Access to care 24 hours a day, 7 days a week